

60 years worth celebrating

A LETTER
FROM THE
CEO

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TEAM

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FY2017 ANNUAL REPORT



A letter from CEO Rick Doucet

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Dear Friends and Supporters,

Community Reach Center marked its **60th anniversary** in 2017 with a series of celebrations that began with a bill signing by Gov. John Hickenlooper at our new crisis walk-in center and stabilization unit in May and ended with the grand opening for the new Mental Health Pod at Adams County Detention Facility in December. The 2017 Annual Report highlights a year of unpredicted growth for the agency. From expansion of the crisis services footprint, new construction of Stages Rehabilitation Facility and acquisition of detox services and a new detox facility in Commerce City, to amped-up suicide training for nearly 200 staff, Community Reach continues strong, strategic, sustainable growth in order to ensure the best quality evidence-based services for all who need it. Our staff of 600+ commemorated our 60th year by doing what they do best – providing the highest quality behavioral health services in a warm, welcoming environment for all who need help in navigating their course to recovery and wellness.

On behalf of the staff, board of directors, and most importantly on behalf of the **20,000 individuals** we serve each year, please enjoy the **Fiscal Year 2017 Annual Report!**

Warm regards,

Rick Doucet
Chief Executive Officer

The Honorable Judge John Popovich
President, Community Reach Center Systems, Inc

Leadership Team

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Chief Officers



Richard Doucet, MA
Chief Executive Officer



Clay Cunningham, MS, LPC
Chief Operations Officer



Christi Mecillas, BS
Chief Financial Officer



Werner Hoellerbauer, PhD
Chief Information Officer



Adam Bean, JD
Chief Corporate Counsel



Linda Hamaker, MBA
Chief Administrative Officer

Directors



Jill Atkinson, PhD, LP
Integrated Outpatient Services



Ryan Conner, DO
Medical Services



Amelia Fan, MS, LPC
Resiliency & Support Services



Abigail Tucker, PSYD, LP
Intensive Services



Candice Leimkuhler, MS, LPC
Collaborative Community Services



Heather Thompson, RN
Nursing Services



Heidi Armstrong Khoury, MS
Human Resources



Amanda Jones, MA, LPC, CACIII
Recovery & Transition Services



Lori Pereira, MA, LPC
Quality Assurance & Compliance



Starr Wedemeyer, MD
Mountainland Pediatrics



Andrea Turk, MA, LPC, CACIII
Outpatient Services

FY 2017 Board of Directors

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SHERYL BAIN

Leadbetter Animal Hospital

*Treasurer, Systems Board
Treasurer, Mountainland
Pediatrics Board
Treasurer, Center Board
Foundation Board
Secretary, Coronado Board*

DONALD CASSATA, PhD

Retired, Director of Adams County Department of Social Services

*Systems Board
Mountainland Pediatrics Board
Center Board*

MILLIE DESMET

Retired, Certified Public Accountant

*Systems Board
Mountainland Pediatrics Board
Center Board*

CHRIS FIEDLER, EdD

Superintendent, School District 27J

Foundation Board

LIZ FUSELIER

AXA Advisors

*Vice President, Systems Board
Vice President,
Mountainland Pediatrics Board
Vice President, Center Board
Treasurer, Foundation Board*

MARGE GALLEGOS

Retired, Licensed Professional Counselor, Denver Public Schools

*Systems Board
Mountainland Pediatrics Board
Center Board
Foundation Board
Coronado Board*

BRAD HARVEY

President & CEO, Horizons North Credit Union

*Systems Board
Mountainland Pediatrics Board
Center Board
Foundation Board
Treasurer, Coronado Board*

PATRICK LYNCH

Financial Advisor, Patrick Lynch Financial

*Systems Board
Mountainland Pediatrics Board
Center Board
Foundation Board*

MICHAEL MCINTOSH

Sheriff, Adams County Sheriff's Office

*Systems Board
Mountainland Pediatrics Board
Center Board*

JOHN PARKER

CEO, United Power, Inc.

President, Foundation Board

THE HONORABLE JOHN POPOVICH

Retired, District Court Judge, 17th Judicial District

*President, Systems Board
President,
Mountainland Pediatrics Board
President, Center Board*

CONNIE RISOLI

Manager, White Mountain Art

Coronado Board

PAUL SISK

Retired Undersheriff, Adams County Sheriff's Office

*Systems Board
Mountainland Pediatrics Board
Center Board
President, Coronado Board*

NANCY SNEATH

HIM Director, FPO, North Suburban Medical Center

*Systems Board
Mountainland Pediatrics Board
Center Board*

STEVE SWENSEN

Retired, FirstBank

Vice President, Foundation Board

BRUCE VEZINA

Agent, State Farm Insurance

*Systems Board
Mountainland Pediatrics Board
Center Board
Foundation Board
Coronado Board*

SUSAN WEBER

Keller Williams Preferred Realty

*Systems Board
Mountainland Pediatrics Board
Center Board*

MARY ANN WISEHART

Retired, Lucent Technologies

*Secretary, Systems Board
Secretary, Mountainland Pediatrics Board
Secretary, Center Board
Secretary, Foundation Board
Coronado Board*

Margaret Carpenter passed away Nov. 24, 2017 on her 87th birthday. She served on the Community Reach Center board for 15 years. She was always ready to listen and lead, Margaret was a strong advocate for mental health treatment. She will be missed by her family, her friends, her church and her community.

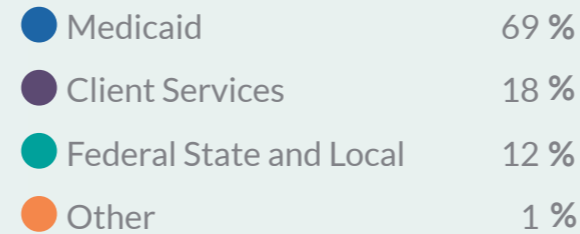


FY 2017 Financials & Demographics

Community Reach Center
provided more than
\$1.7 Million
in charitable care for
individuals unable to
pay for service.



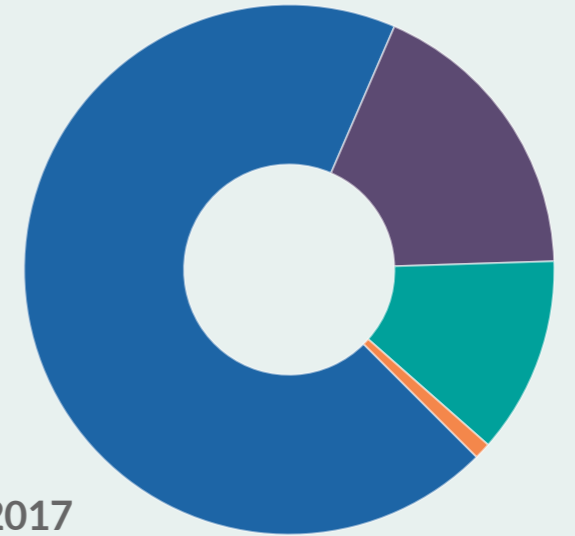
DEMOGRAPHICS



Time period: Fiscal Year 2017 was July 1, 2016 through June 30, 2017

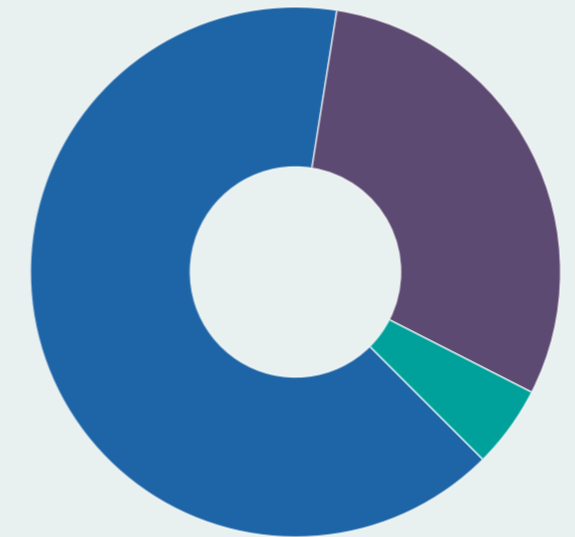
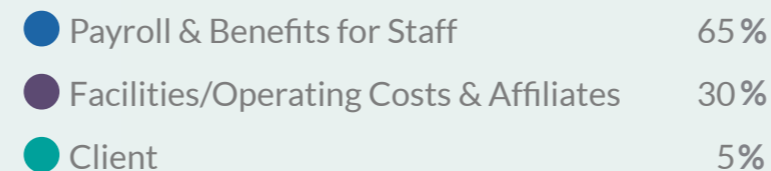
REVENUE

\$48,342,480



EXPENSES

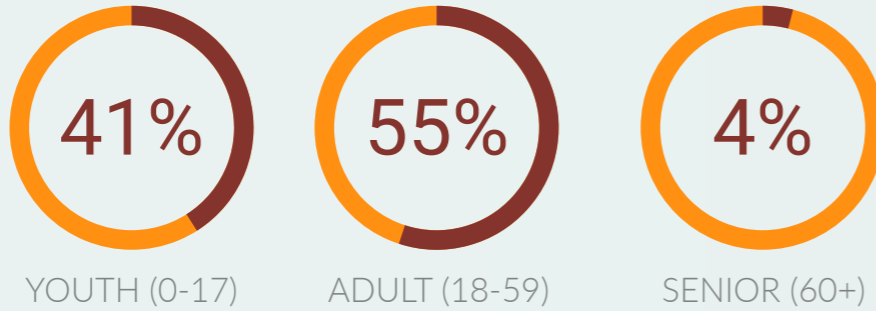
\$48,106,947



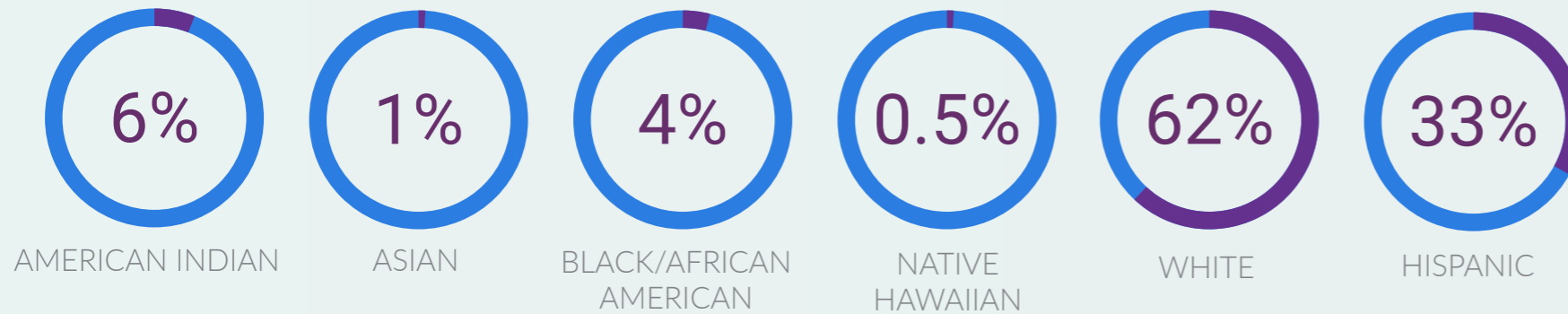
Demographics

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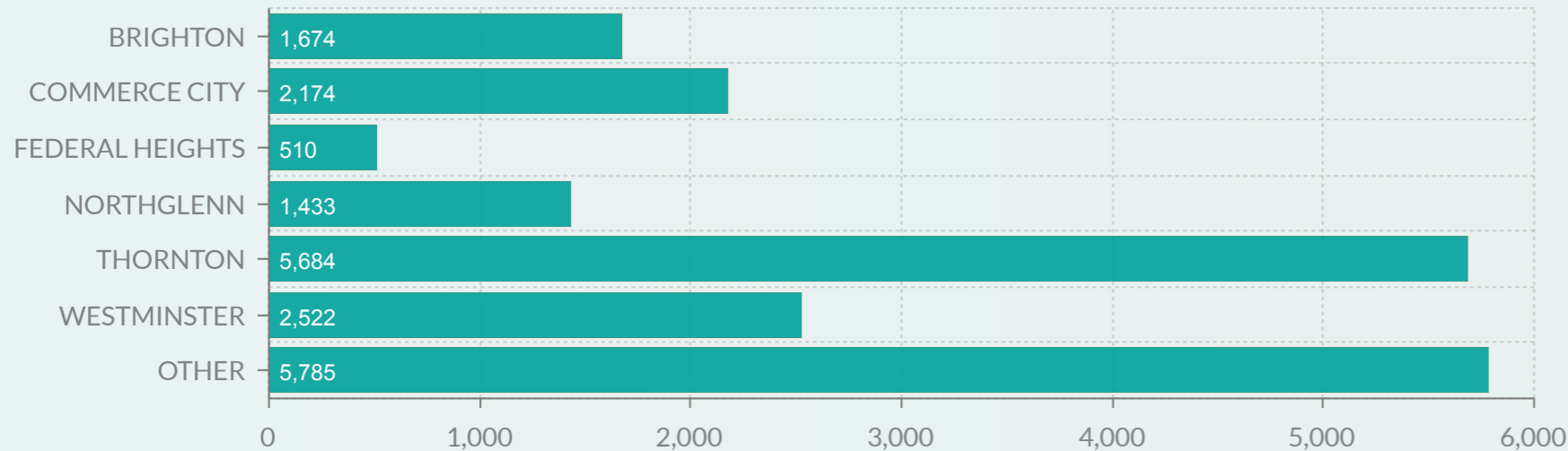
AGE



RACE/ETHNICITY (Totals more than 100% as people may indicate multiple races)



NUMBER OF CONSUMERS SERVED PER MUNICIPALITY



Served
19,782
unduplicated
Consumers in
FY2017

8,076
YOUTH

10,910
ADULTS

796
SENIORS

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FINANCIALS

FY 2017 Donors

We are very pleased to honor the following people and organizations who generously contributed this year!

\$1,000 to \$5,000

Adams 12 Five Star Schools
Adams County Commissioners
Adams County Sheriff's Office
Allied Recycled Aggregates
Aurora Mental Health Center
Behavioral Healthcare, Inc
Bimbo Bakeries USA
Brighton 27J
Ciancio Ciancio Brown, P.C.

Cigna
City of Brighton
City of Commerce City
COBiz Bank
Dominion Diagnostics
EON Office
Genoa Healthcare
Horizons North Credit Union
Lewan

Netsmart
Salud Family Health Centers
St. Anthony North Health
Campus
Stout Street Foundation
United Power
Valley Bank And Trust
Vista Management

\$500 to \$999

Brightview Landscaping
Denver Broncos Alumni Association
Dr. Don Cassata
EMC
Innovest Portfolio Solutions, LLC
Jeff Wilson
John Elway Chevrolet

NAMI of Adams County
North Valley Bank
Players Club
Pollard Jeep Boulder
Red Rocks Community College
State Farm Companies Foundation
Mary Ann Wisehart

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Thank You!



SERVICES ACROSS THE CARE CONTINUUM

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SUBSTANCE USE DISORDER (SUD) 

PREVENTION EARLY INTERVENTION	ACCESS TO CARE	OUTPATIENT SERVICES	INTENSIVE SERVICES	HIGH ACUITY
FREE MENTAL HEALTH FIRST AID CLASSES SENIOR REACH PROGRAM INTEGRATED CARE PROGRAM	INTAKE WEEKEND WALK-IN THERAPY CLINIC INTEGRATED CARE PROGRAM MOUNTAINLAND PEDIATRICS	OUTPATIENT THERAPY SCHOOL BASED THERAPY PROGRAM <div>SUD</div> EARLY CHILDHOOD SERVICES AUTISM SPECTRUM DISORDER PROGRAM	ASSERTIVE COMMUNITY TREATMENT PROGRAM <div>SUD/INTENSIVE OUTPATIENT SERVICES</div> IN-HOME TREATMENT K-12 DAY TREATMENT PROGRAM JAIL SERVICES & JUVENILE DETENTION PROGRAM	CRISIS CONTINUUM RESIDENTIAL SERVICES PROGRAM <div>SOCIAL DETOX</div>

ANCILLARY SERVICES

MEDICATION
MANAGEMENT
SERVICES

CASE
MANAGEMENT

PEER
SERVICES

VOCATIONAL
SERVICES

PSYCHOLOGICAL
TESTING

PSYCHOSOCIAL
REHABILITATION
PROGRAM

SUPPORTIVE
HOUSING

The Center for Detox Services at Community Reach Center

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Community Reach Center opened **The Center for Detox Services at Community Reach Center** in Commerce City on March 30. The facility provides **24-hour detox services** to help individuals safely withdraw from substances followed by a period of recovery and referral to evidence-based outpatient services designed to support recovery. Most admissions involve individuals transported by law enforcement or hospital emergency rooms, often in relation to drug overdoses or incidents involving impaired driving due to substance use.

“We do a lot of similar services, so we know we can provide an excellent program with accompanying referrals,” said Community Reach Center CEO Rick Doucet. ***“We look forward to offering next-step treatment options for everyone who visits our detox center.”*** Adams County Commissioner Steve O’Dorisio said, ***“The fact that Community Reach stepped up to take this challenge is a good example of how strategic partnerships can help us overcome challenges as they arise.”***



Newly remodeled Walk-in Crisis Center



On May 23, Community Reach Center celebrated the opening of the newly remodeled **Walk-In Crisis Center and Stabilization Unit** in Westminster.

The **18,000-square-foot center** is double the size of the former space just down the hall from where crisis services had been provided since the launch of Colorado Crisis Services in December 2014.

Features include better access for intake, more natural light, a sizable milieu area with a TV, better sightlines between staff and clients, improved bathroom-shower facilities, a large triage space and a large efficient kitchen area. In short, the new space is simply better equipped to **manage people in crisis**.

Earlier in May, **Gov. John Hickenlooper** chose the new unit as the location to sign **Senate Bill 207**, which puts systems in place to help Colorado end the use of jails and correctional facilities as intake options for individuals placed on emergency mental health holds if they have not also been charged with a crime, and directs them to one of the Colorado Crisis Services locations or emergency rooms.

Stages Sub-Acute Facility

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May marked the opening of Community Reach Center's newest residential facility called **Stages**, located at our 10-acre Northglenn campus. Stages was custom designed as a residential stabilization facility to serve men and women 18 years of age and older. The interior of the new single-story **15,000-square-foot building** features clear sightlines to clients, as well as halls and rooms specifically designed for sub-acute treatment.



The setting is designed as an alternative to costly hospitalization. Stages provides quality care for people needing a period of bed-based services in a less restrictive setting than a hospital. The health community can now consider Stages as a **step-down option** for patients discharged from psychiatric hospitalization.

Mental Health Pod at Adams County Jail

Adams County Sheriff Michael McIntosh proudly unveiled the **NEW Mental Health Pod** in the Adams County Detention Facility in Brighton on Wednesday, Dec. 13 at a ribbon cutting ceremony. Initiated in 2012, the **\$3.2 million** unit has the capacity to house **32 inmates** diagnosed with significant mental illnesses.

A Community Reach Center team of therapists, case managers and a nurse practitioner will provide trauma-informed treatment for inmates. The therapists will partner with a team of deputies, who have been certified in Crisis Intervention Training (CIT), Motivational Interviewing and Mental Health First Aid.

Community Reach Center CEO Rick Doucet said statistics prove that those with mental health challenges experience **longer stays in jails** because they do not know how to navigate the setting. He said for too many of those experiencing mental illnesses, it ***“isn’t the first time and won’t be the last”*** that they are incarcerated, so they need treatment to break the cycle and secure help.

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Greater Suicide Training for All Staff

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Results of an employee survey conducted in 2015 indicated a desire for more resources in supporting **clients at risk for suicide**, and more staff training in screening and assessment for suicide. Community Reach now offers trainings in Counseling on Access to Lethal Means (CALM), Applied Suicide Intervention Skills Training (ASIST), and Addressing and Managing Suicide Risk (AMSR) training for all staff. AMSR is a 1-day training developed by the Suicide Prevention Resource Center — a recognized leader in research and development for suicide prevention.

Between August and December 2017, **194 staff received AMSR training**.

Most notable: In 2017 Community Reach Center facilitated instructor training in AMSR for several key staff. Having our own internal AMSR trainers enables us to conduct additional trainings as new employees come on-board. Community Reach staff that have already completed AMSR training report feeling significantly more **confident** and **competent** in their work.



Locations

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BRIGHTON OUTPATIENT & INTAKE

1850 E. Egbert St., Ste. 200
Brighton, CO 80601

COMMERCE CITY OUTPATIENT AND HEALTH HOME

4371 E. 72nd Ave.
Commerce City, CO 80022

NORTHGLENN OUTPATIENT

11285 Highline Dr.
Northglenn, CO 80233

THORNTON OUTPATIENT

8931 Huron St.
Thornton, CO 80260

THORNTON CENTRAL INTAKE

8989 Huron St.
Thornton, CO 80260

WALK-IN CRISIS CENTER AT 84TH AVENUE NEIGHBORHOOD HEALTH CENTER

2551 W. 84th Ave., Ste. 2
Westminster, CO 80031

WESTMINSTER OUTPATIENT

3031 W. 76th Ave.
Westminster, CO 80030

MOUNTAINLAND PEDIATRICS

8889 Fox Dr., Ste. A
Thornton, CO 80260

EARLY CHILDHOOD SERVICES

8889 Fox Dr., Ste. B
Thornton, CO 80260

WEEKEND WALK-IN THERAPY CLINIC

8989 Huron St.
Thornton, CO 80260

CRC COMMUNITY CAMPUS ADMINISTRATION

1870 W. 122nd Ave., Ste. 100
Westminster, CO 80234



303.853.3500

CommunityReachCenter.org

Mission

To enhance the health of our community

Our Values

We embrace and **RESPECT** the **DIVERSITY** of our **COMMUNITY**.

We create a **SAFE** environment that encourages **INNOVATION**.

We focus on building lasting **RELATIONSHIPS**, **EXCELLENCE** and **COMPASSION**.

We demonstrate good **STEWARDSHIP** and **GRATITUDE**.

Vision

Through the passion and training of our employees, unwavering commitment to evidenced-based practices, advanced technology, collaboration with community partners and provision of services in locations that are most convenient to access, we will provide the quality of mental and physical health services that enhances the lives of our clients and the well-being of our communities.

Events

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Reach for the Green Golf Tournament

\$56,200 was raised to help fund supportive mental health services for uninsured and underinsured in Adams County.

September

Awards

- **Mountainland Pediatrics** named **Best Pediatric Practice** by Colorado Community Media
- Commerce City Business & Professionals presented their Community Leadership Award to **Commerce City Health Home**
- **National Council for Behavioral Health** named Marketing & Communications Manager **Lindy Lewis** one of the **USA's Top 100 Mental Health First Aid instructors**.
- **Brandon Wilcox**, program manager of Peer Support Services, received the **George DelGrosso Advocacy Award** Oct. 7 at the **Colorado Behavioral Healthcare Council** annual conference in Breckenridge, honoring his significant contributions to the fields of mental health care and substance abuse treatment.



Mary Ciano Memorial Distinguished Service Awards Dinner

Nancy Skeels garnered the 2017 Mary Ciano Memorial Distinguished Service Award for 11 years of leadership with the volunteer-based Reading Literacy Project benefitting young students in District 27J. State Sen. Dominick Moreno of Commerce City, District 21, was presented the 2017 Legislator of the Year Award in honor of extraordinary advocacy on behalf of mental health initiatives, maternal mental health services and his unwavering support of appropriate and humane treatment of people living with mental health challenges. Sheriff Michael McIntosh received the 2017 Marjory Ball Mental Health Advocacy Award, in recognition of his leadership in the development of the mental health pod at Adams County jail — to provide inmates diagnosed with mental illness the treatment that they need in order to break the cycle of unlawful behaviors and incarceration that is often related to untreated mental illness.

Senate Bill 207 Signing

Gov. John Hickenlooper chose Community Reach Center's newly remodeled Walk-in Crisis Center as the location to sign Senate Bill 207 into law on May 18. SB 207 ensures that individuals who meet criteria for a 72-hour hold and have not been charged with a crime are transported to a healthcare facility for evaluation rather than jail.

May

