



**ANNUAL  
REPORT**

**20  
15**



**303.853.3500**

[www.CommunityReachCenter.org](http://www.CommunityReachCenter.org)

# Our Mission

“To enhance the health of **OUR** Community”

## Our Values

We embrace and RESPECT the DIVERSITY of our COMMUNITY.

We create a SAFE environment that encourages INNOVATION.

We focus on building lasting RELATIONSHIPS, EXCELLENCE and COMPASSION.

We demonstrate good STEWARDSHIP and GRATITUDE.

## Table of Contents

# A Letter from our CEO

2015

## Dear Friends & Supporters of Community Reach Center,

The theme of Community Reach Center's FY15 Annual Report is **Triple Aim: The Ripple Effect.**

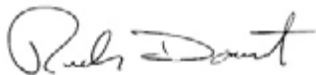
The Triple Aim concept intersects improved health, more value and better experience – with *person*-centered care at the heart of each encounter. The bedrock of Triple Aim is a professional staff that feels valued and invested in.

Although the Triple Aim model was presented by Colorado's Accountable Care Collaborative in 2015, Community Reach Center has served the community based on Triple Aim concepts for nearly 60 years. Caring for individuals when they need it the most, in locations most convenient for them to access, is the basis of Community Reach Center's philosophy of care. We expanded operations beyond the 8am to 5pm, Monday through Friday, outpatient model long ago - in favor of a more fluid approach that best meets people's needs. The traditional outpatient setting works well for thousands of our consumers. However, thousands more are better served in their homes, in school settings or their doctor's office. Some are able to make an intake appointment Monday through Friday, and others need a Saturday or Sunday slot. Some will have all of their treatment needs met by a therapist and perhaps a psychiatrist, while others are more likely to achieve recovery with assistance from a navigator who can coordinate multiple and more complex treatment modalities. Community Reach is well equipped to meet the unique needs of all individuals seeking treatment.

The bottom line is that there is no wrong door to access treatment at Community Reach Center. We believe in consumer voice, choice and access. Our consumers are actively involved in all aspects of their treatment experience. Our approach is to treat the whole person by attending to the health and wellness of individuals and by engaging natural supports. We aim to provide the right treatment at the right time and offer a continuum of care designed to meet each person's needs.

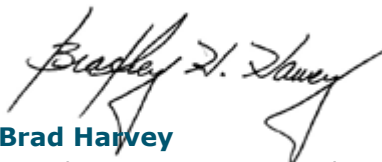
**On behalf of the staff and Community Reach Center Board of Directors – we are proud to present the FY15 Annual Report.**

Sincerely,



**Rick Doucet**

Chief Executive Officer



**Brad Harvey**

President, Community Reach Center Systems Board

# Triple Aim — The Ripple Effect



A close-up photograph of a water droplet hitting a surface, creating a series of concentric ripples. The water is a vibrant blue, and the droplet is captured mid-fall, just above the first ripple.

**Improved Health**

**20**15



A close-up photograph of a water droplet hitting a surface, creating concentric ripples. The image is in shades of blue and white.

**Better Experience**

**2015**

A large, light blue, curved shape that resembles a stylized 'C' or a partial circle, positioned in the lower half of the page.

## VALUE FOR COMMUNITY AND STAFF

### VALUE FOR COMMUNITY:

Thoughtful and strategic management of all funding enables the Agency to provide many impactful services that cannot be billed for, such as:

**School-based Therapy Program**

**Assertive Community Treatment Program**

**Vocational Services**

**Training for pre-doctoral psychology and master's level interns**

**Mental Health First Aid**

**Speakers Bureau**

### VALUE FOR STAFF:

Based on the philosophy that the best consumer care is provided by staff who feel genuinely valued by their employer, Community Reach Center made significant investments in staff in 2015 – such as:

#### **Trust Edge Training**

to build a workplace culture of trust based on a commitment to the 8 pillars of trust: Clarity, Compassion, Character, Competency, Commitment, Connection, Contribution, and Consistency.

#### **Vicarious Trauma Training**

for all clinical supervisors, to help reduce the risk of vicarious trauma by making clinical staff feel supported, valued, competent, and connected.

#### **Feedback Informed Treatment Training**

to teach staff evidenced-based strategies for improved treatment outcomes.

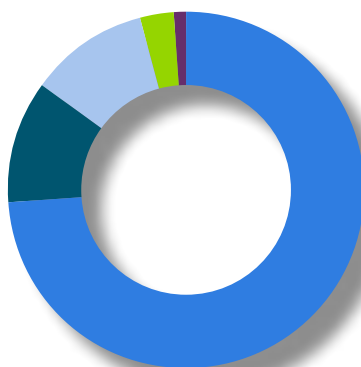
# FY 2015 Financials & Demographics

(July 1, 2014-June 30, 2015)

## 2015

## Revenue

**\$39,931,130**

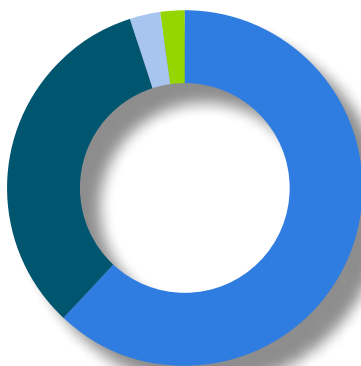


Medicaid	74%
Client Services	11%
Federal, State & Local	11%
School district fees for students served in the Day Treatment Program	3%
Other	1%

The revenue noted above included support provided by Adams County, and the cities of Commerce City and Thornton.

## Expenses

**\$39,784,570**



Payroll & Benefits for Staff	62%
Facilities/Operating Costs & Affiliates	33%
Client	3%
Other	2%

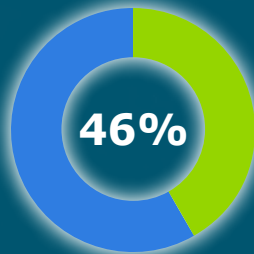
Community Reach Center provided more than **\$1.7 Million** in charitable care for individuals unable to pay for services.



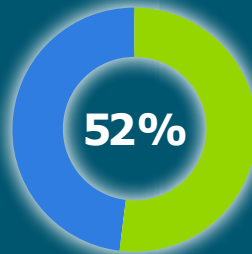
# 12,732

TOTAL UNDUPLICATED CLIENTS SERVED **5,914** YOUTH **6,638** ADULTS **180** SENIORS

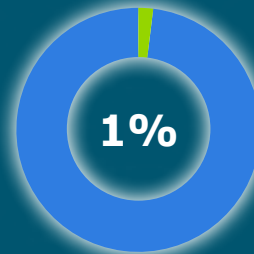
## AGE



YOUTH (0-18)

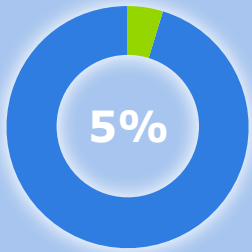


ADULT (>18-65)

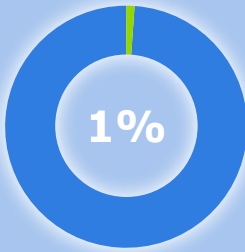


SENIOR (>65)

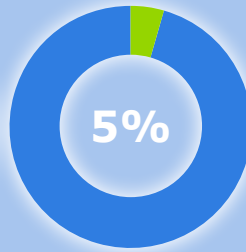
## RACE/ETHNICITY (Totals more than 100% as people may indicate multiple races)



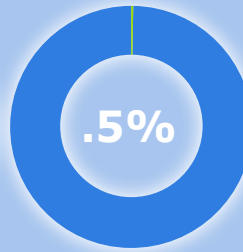
AMERICAN INDIAN



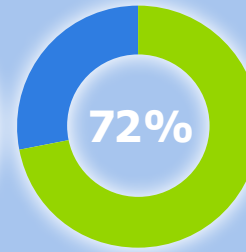
ASIAN



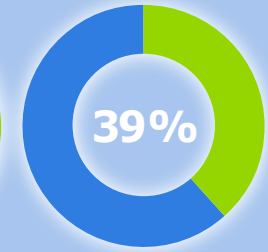
BLACK/AFRICAN  
AMERICAN



NATIVE HAWAIIAN



WHITE



HISPANIC

## NUMBER OF CLIENTS SERVED PER MUNICIPALITY

BRIGHTON



COMMERCE CITY



FEDERAL HEIGHTS



NORTHGLENN



THORNTON



WESTMINSTER



OTHER



# Leadership Team

2015



## CHIEF OFFICERS

**RICHARD DOUCET, MA**

Chief Executive Officer

**TAMARA PLAYER, MSW, LCSW**

Chief Operations Officer

**CHRISTI MECILLAS, BS**

Chief Financial Officer

**JOSEPH PASTOR, MD, CCHP**

Chief Medical Officer

**WERNER HOELLERBAUER, PHD**

Chief Information Officer

## DIRECTORS

**JILL ATKINSON, PHD, LP**

Clinical Director – Integrated Outpatient Services

**CLAY CUNNINGHAM, MS, LPC**

Director – Quality Assurance and Compliance

**AMELIA FAN, MS, LPC**

Clinical Director - Resiliency and Support Services

**STEPHANIE JOHN, MS, LMFT**

Clinical Director – Collaborative Community Services

**AMANDA JONES, MA, LPC, CACIII**

Clinical Director – Recovery and Transition Services

**DEBORAH OBERMEYER, MS**

Director - Community and External Relations

**DENISE TOMSICK, SPHR, SHRM-SCP**

Director – Human Resources

**ABIGAIL TUCKER, PSYD, LP**

Clinical Director – Intensive Services

**STARR WEDEMEYER, MD**

Associate Medical Director – Mountainland Pediatrics

# FY15 Board of Directors

## **SHERYL BAIN**

### **Leadbetter Animal Hospital**

*Treasurer, Systems Board*

*Treasurer, Mountainland*

*Pediatrics Board*

*Treasurer, Center Board*

*Secretary, Coronado Board*

## **MARGARET CARPENTER**

### **Retired, Mayor of Thornton, Colorado**

*Systems Board*

*Mountainland Pediatrics Board*

*Center Board*

## **DONALD CASSATA, PhD**

### **Retired, Director of Adams County**

#### **Department of Social Services**

*Systems Board*

*Mountainland Pediatrics Board*

*Center Board*

## **JOHN CHIN**

### **Retired, Executive Director of Adams**

#### **County School District 14 Foundation**

*Systems Board*

*Mountainland Pediatrics Board*

*Center Board*

## **MILLIE DESMET**

### **Retired, Certified Public Accountant**

*Systems Board*

*Mountainland Pediatrics Board*

*Center Board*

## **CHRIS FIEDLER, EdD**

### **Superintendent, School District 27J**

*Foundation Board*

## **LIZ FUSELIER**

### **AXA Advisors**

*Treasurer, Foundation Board*

*Systems Board*

*Mountainland Pediatrics Board*

*Center Board*

## **MARGE GALLEGOS**

### **Retired, Licensed Professional**

#### **Counselor, Denver Public Schools**

*Foundation Board*

*Systems Board*

*Mountainland Pediatrics Board*

*Center Board*

## **MICHELE HANEY, PhD**

### **President, Red Rocks**

#### **Community College**

*Systems Board*

*Mountainland Pediatrics Board*

*Center Board*

## **BRAD HARVEY**

### **President/CEO,**

#### **Horizons North Credit Union**

*President, Systems Board*

*President, Mountainland Pediatrics Board*

*President, Center Board*

*Treasurer, Coronado Board*

## **PATRICK LYNCH**

### **Owner, Patrick Lynch Financial**

*Systems Board*

*Mountainland Pediatrics Board*

*Center Board*

## **MICHAEL MCINTOSH**

### **Sheriff, Adams County Sheriff's Office**

*Vice President, Systems Board*

*Vice President,*

*Mountainland Pediatrics Board*

*Vice President, Center Board*

## **JOHN PARKER**

### **CFO, United Power, Inc.**

*President, Foundation Board*

## **THE HONORABLE**

### **JOHN POPOVICH**

#### **District Court Judge,**

#### **17th Judicial District**

*Systems Board*

*Mountainland Pediatrics Board*

*Center Board*

## **CONNIE RISOLI**

### **White Mountain Art**

*Coronado Board*

## **PAUL SISKKA**

### **Retired, Adams County Undersheriff**

*Systems Board*

*Mountainland Pediatrics Board*

*President, Coronado Board*

## **NANCY SNEATH**

### **HIM Director, FPO,**

#### **North Suburban Medical Center**

*Systems Board*

*Mountainland Pediatrics Board*

*Center Board*

## **STEVE SWENSEN**

### **Retired, President,**

#### **FirstBank Holding Company**

*Vice President, Foundation Board*

## **BRUCE VEZINA**

### **Agent, State Farm Insurance**

*Foundation Board*

*Systems Board*

*Mountainland Pediatrics Board*

*Coronado Board*

*Center Board*

## **MARY ANN WISEHART**

### **Retired, Lucent Technologies**

*Secretary, Foundation Board*

*Secretary, Systems Board*

*Secretary, Mountainland Pediatrics Board*

*Secretary, Center Board*

*Coronado Board*

# FY 2015 Donors

We are very pleased to honor the following individuals and organizations who generously contributed to this years tremendous growth.

## \$10,000 and Greater



## \$1,000 to \$5,000

Adams County Commissioners  
Allied Recycled Aggregate  
Ames Construction  
Arapahoe Douglas Mental Health  
Aurora Mental Health  
Behavioral Healthcare Inc.  
Bimbo Bakeries

Ciancio Ciancio Brown, P.C.  
City of Brighton  
City of Commerce City  
Colorado Trust  
Dominion Diagnostics  
EON Office  
Henry Ham Agency

Horizons North Credit Union  
Northstar Bank Colorado  
Salud Family Health Centers  
St. Anthony North Hospital  
United Power  
Vista Management

## \$500 to \$999

Adams County Sheriff's Office  
Brighton 27J School District  
City of Northglenn  
Dante Carbone  
Dodge Sign Company  
Dr. Don Cassata  
Jeff Wilson

Lewan Technology  
Margaret Carpenter  
Mary Ann Wisehart  
Morgan Stanley  
Owl Creek Medical  
Rock Bottom Brewery  
Westminster Medical Clinic

# 2015 Events & Awards

2015

Raising awareness for the many services and programs offered by Community Reach Center is paramount to enhancing the health of our community. At Community Reach Center, we have a number of annual events designed to raise awareness, support and funding for the Center. Our events are designed to build lasting relationships that will help us to continue delivering excellent and compassionate care to all.

## **2015 Mary Ciancio Memorial Distinguished Service Award Dinner**

Sister Maria Luisa Munoz won the Mary Ciancio Memorial Distinguished Service Award for her support towards Brighton-area migrant farmworkers.

Warren Taylor, PhD, was presented the Marjory Ball Mental Health Advocacy Award for dedicating much of his life to advocating on behalf of those with mental health challenges.

## **2015 Advocacy for Impact Legislative Breakfast**

Each year, Community Reach Center brings together our key community leaders and partners, elected officials, and our employees to increase awareness of the diverse and vast needs for mental healthcare within our community. As your community mental health center, we must often advocate for people and the programs and services they need in order for them to live the best life possible.

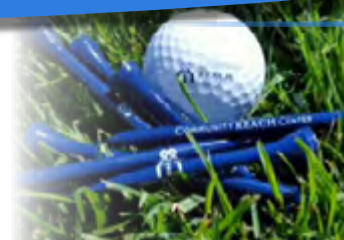
This year's legislative breakfast highlighted the importance of community mental health as well as the many ways guests could advocate for our mental health system.

## **2015 CBHC Golden Abacus Award**

The Reach for Health Well-being Committee was awarded the 2015 Golden Abacus Award for best practice in the non-clinical arena at the Colorado Behavioral Healthcare Council Annual Conference.

## **Best of the Best**

Colorado Community Media named Community Reach Center the best local non-profit and Mountainland Pediatrics the best Pediatrician in the 2015 Best of the Best Winners Guide.





# COMMUNITY REACH CENTER

## **BRIGHTON OUTPATIENT & INTAKE**

1850 E. Egbert St., Ste 200  
Brighton, CO 80601

## **COMMERCE CITY OUTPATIENT**

4371 E. 72nd Ave.  
Commerce City, CO 80022

## **NORTHGLENN OUTPATIENT**

11285 Highline Dr.  
Northglenn, CO 80233

## **THORNTON OUTPATIENT**

8931 Huron St.  
Thornton, CO 80260

## **THORNTON CENTRAL INTAKE**

8989 Huron St.  
Thornton, CO 80260

## **WESTMINSTER OUTPATIENT**

3031 W. 76th Ave.  
Westminster, CO 80030

## **MOUNTAINLAND PEDIATRICS**

8889 Fox Dr., Ste A  
Thornton, CO 80260

## **EARLY CHILDHOOD SERVICES**

8889 Fox Dr., Ste B  
Thornton, CO 80260



**303.853.3500**

[www.CommunityReachCenter.org](http://www.CommunityReachCenter.org)